

Limited Warranty

EKOA BY LINGROVE



For a period of five years from the date of shipment, Lingrove Inc., warrants that its ekoa products will conform to the supplied product specifications and will be free from manufacturing defects. Claims made under this limited warranty must be submitted to Lingrove in writing no later than five years after the shipment of the product.

In the event of a warranty claim, Lingrove shall have the option to either:

- Replace the product
- Repair the product
- Refund the purchase price of the product

This limited warranty does not cover any costs relating to (re)installation or fabrication expense or any other direct or indirect loss which may result from product failure. This limited warranty is exclusive and in lieu of all warranties, express or implied, including but not limited to any warranty of merchantability or fitness for a particular purpose, and all other liabilities or obligations on the part of Lingrove. Lingrove does not assume any obligation or liability other than those expressly set forth herein, nor authorize any representative or other person to do so. Lingrove shall in no event be liable for any special, consequential, or incidental damages arising out of the use or application of a Lingrove product.

This warranty does not cover:

- Damage resulting from unusual wear and tear on the product
- Damage resulting from improper specification, fabrication, or installation
- Damage resulting from failure to maintain according to Lingrove product usage guidelines
- Damage resulting from accident or abuse
- Damage resulting from the failure of a third-party product
- Damage to custom products designed and manufactured with custom inserts or based on custom specifications supplied by a customer or its agents
- Variations in dye lots, gauges, textures, and/or finishes that may vary slightly between the samples provided to customers and the product actually delivered

Please submit claims in writing to:

ekoa by Lingrove
Attn: Warranty Department
100 Pelican Way, Suite A
San Rafael, CA 94901

Thank you for your partnership. We're committed to ensuring your satisfaction and supporting you every step of the way.